



## Care & Maintenance

Your decision to purchase Wilsonart® Laminate will bring you years of quality performance.

Everyday cleaning of our products is as simple as a quick wipe with a damp sponge. All resist muddy fingerprints, coffee spills and so much more.

Be sure to read and follow the recommended care and cleaning procedures.

### ROUTINE CARE

To clean the surface, use a damp cloth or sponge and a mild soap or detergent. Rinse thoroughly with warm water and wipe dry.

Difficult stains such as coffee or tea can be removed using a mild household cleaner/detergent and a soft bristled brush, repeating as necessary.

If a stain persists, use a paste of baking soda and water and apply with a soft bristled brush. Light scrubbing for 10 to 20 strokes should remove most stains. Although baking soda is a low abrasive, excessive scrubbing or exerting too much force could damage the decorative surface, especially if it has a gloss finish.

Stubborn stains that resist any of the above cleaning methods may require the use of undiluted household bleach or nail polish remover. Apply the bleach or nail polish remover to the stain and let stand no longer than two minutes. Rinse thoroughly with warm water and wipe dry. This step may be repeated if the stain appears to be going away and the color of the laminate has not been affected. **WARNING:** Prolonged exposure of the laminate surface to bleach will cause discoloration.

Hot pans and heat-producing appliances (such as electric skillets), when set directly upon countertops, can mar the product's beauty. Always use a heat shield, hot pad or trivet.

### A FEW NOTES OF CAUTION

- Acidic or abrasive cleaners can damage laminate surfaces; do not use them.
- Drain cleaners containing lye will permanently damage any Wilsonart® Laminate surface. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.
- Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an all-purpose cleaner.
- Never place pots or dishes directly from the oven or burner on an unprotected laminate surface; such extreme heat can cause cracking or blistering.
- Do not work with oven cleaners on an unprotected countertop. Wipe spills away promptly and rinse several times with water.
- Rust removers contain harsh chemicals which will quickly cause permanent damage. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.
- Steel wool and other abrasive pads will damage Wilsonart® Laminate. Don't use them for cleaning and don't store steel wool pads on your countertop; the metal can rust and leave stains.
- Toilet bowl cleaners contain harsh chemicals that can cause permanent damage. If spills occur, wipe up immediately, wash surface with soapy water and rinse several times.

### RECOMMENDED HOUSEHOLD CLEANERS

- Windex®
- Glass Plus®
- Fantastik®
- Mr. Clean®
- Formula 409®
- Isopropyl Alcohol (Isopropanol)

\*Prolonged exposure to bleach will cause discoloration.

When cleaning Wilsonart Laminate, DO NOT use products that contain the following ingredients:

CHEMICAL INGREDIENT	SYNONYMOUS NAMES
Hydrochloric Acid	Muriatic Acid Hydrogen Chloride
Sulfuric Acid	Oleic Acid Oil of Vitriol Oleum
Hydrofluoric Acid	Rust Remover
Phosphoric Acid	Rust Remover
Sodium Hydroxide	Caustic Soda Caustic Lye Soda Lye
Pumice (abrasive)	N/A



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## Wilsonart® Laminate

## Care & Maintenance

## Para Mantener Y Cuidar

### LAMINADOS WILSONART®

Para limpiar la superficie use liquido limpiavajilla, o un detergente suave y agua, usando un paño suave o una esponja.

Con manchas difíceles como de café o té, use un limpiador o detergente suave y un cepillo de cerdas suaves y repita el proceso si es necesario. Si aun así la mancha no desaparece, use una pasta de bicarbonato de sodio y agua y aplíquela con un cepillo de cerdas suaves. En la mayoría de los casos, frotar suavemente 10 a 20 veces debere ser suficiente para hacer desaparecer la mancha. Aunque el bicarbonato de sodio no es muy abrasivo, frotarlo repetidamente o aplicar mucha fuerza puede dañar la superficie, especialmente en caso de laminados con acabado brillante.

En caso de manchas rebeldes que no cedan a los métodos anteriores, haga una pasta con blanqueador sin diluir o quitaesmalte. Aplíquelo sobre la mancha, y déjelo no más de dos minutos. Enjuague varias veces con agua tibia y seque con un paño suave. Si la mancha comienza a desaparecer y el color del laminado no se ve afectado, repita los pasos anteriores. **ADVERTENCIA:** Exponer la superficie del laminado al blanqueador por tiempo prolongado, ocasionará perdida del color.

Las sartenes calientes y los aparatos eléctricos que producen calor (como las hornillas eléctricas), cuando se las coloca directamente en la superficie, pueden dañar la belleza del laminado. Siempre utilice un aislador, un platillo, o algo para proteger la superficie.

### CONSEJOS ESPECIALES

Siempre enjuague la superficie del laminado despues de limpiar. No enjuagar después de limpiar es la causa más común de daño al laminado. Aun una pequeña cantidad de limpiador que quede sobre la superficie, se puede reactivar por la humedad de las tazas o platos, dejando marcas permanentes en el material. Enjuague cuidadosamente con agua limpia y un paño limpio cada vez que aplique algún tipo de limpiador.

Recuerde usar una tabla de cortar. El filo de los cuchillos puede dañar la superficie de los laminados Wilsonart®, afectando su belleza y disminuyendo su resistencia a las manchas y al desgaste.

Los laminados Wilsonart® se usan en ocasiones en lugares que solo requieren remoci6n ocasional del polvo. La bella apariencia de estas superficies se puede mantener con más facilidad usando un aerosol para muebles sin aceite. (Recuerde remover el lustramuebles varias veces en el año para evitar que se acumule). El lustramuebles tambien ayuda a disimular las rayaduras ligeras.

### ALGUNAS PRECAUCIONES

No use limpiadores muy ácidos o abrasivos. Pueden dañar el laminado.

Los limpiadores de cañerías con lejía (soda cáustica), dañarán permanentemente cualquier superficie Wilsonart®. Si llega a salpicar uno de estos limpiadores, quítelo de inmediato y enjuague varias veces con agua limpia.

Las tinturas de cabello, textiles y de alimentos pueden dejar manchas permanentes. Si salpican tinturas, retírelas de inmediato con detergente limpiavajilla o con limpiador general.

Nunca coloque ollas o platos sacados directamente del horno o calentador sobre una superficie laminada no protegida: el calor extremo puede producir grietas o ampollas en la superficie.

No coloque limpiahornos sobre una cubierta no protegida. Retire de inmediato las salpicaduras y enjuague varias veces con agua limpia.

Los removedores de óxido contienen potentes agentes químicos que rápidamente causarán daños permanentes. Si hay un derrame, retire inmediatamente los residuos, lave cuidadosamente con agua jabonosa y enjuague varias veces.

La viruta de acero daña los laminados Wilsonart®. No la use para limpiar, y no la deje sobre la superficie, el metal puede oxidarse y dejar at manchas. Los limpiadores de inodoros contienen potentes agentes que pueden causar daños permanentes. Si se derraman, retírelos de inmediato, lave la superficie con agua jabonosa y enjuague varias veces.

### PRODUCTOS RECOMENDADOS PARA LIMPIEZA

- Windex®
- Glass Plus®
- Fantastik®
- Mr. Clean®
- Formula 409®
- Isopropyl Alcohol (Isopropanol)

\*La exposición prolongada a un decolorante/blanqueador causará descoloración.

Cuando limpie laminados Wilsonart, o pisos no utillice productos quo contengan los siguientes ingredientes quimicos:

INGREDIENTE QUÍMICO	SINÓNIMOS FRECUENTES
Ácido Clorhídrico	Ácido Muriático Cloro
Ácido Sulfúrico	Furfural Vitriolo
Ácido Fluorhídrico	Protector limpiador de hierro
Ácido Fosfórico	Protector limpiador de hierro/antióxido
Hidróxido de Sodio Hidróxido de Potasio	Soda Cáustica Soda Soda Cáustica
Pómez (abrasivo)	Polvo de Piedra Pómez Piedra China



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## **WILSONART® LAMINATE LIMITED WARRANTY**

### **WHAT IS COVERED:**

Wilsonart® Laminate Sheets

Wilsonart LLC (“Wilsonart”) warrants to the original consumer purchaser for one (1) year after date of purchase (“Warranty Period”) that, under normal use and service, Wilsonart® Laminate Sheets are free from manufacturing defects and conform to published specifications. This warranty applies only to a Wilsonart Laminate Sheet which has been installed in an interior application and remains installed at that location (“Warranted Product”) and is extended only to, and may be enforced only by, the original consumer purchaser. THIS WARRANTY IS NOT TRANSFERABLE. This warranty is expressly conditioned upon submission of proof of date of purchase.

### **WHAT IS EXCLUDED:**

This warranty shall not apply to damage arising from any of the following:

1. Accidents, abuse or misuse;
2. Exposure to extreme temperature;
3. Improper fabrication or installation; or
4. Improper maintenance or repair.

### **WHAT WILSONART WILL DO IF YOUR CLAIM IS COVERED BY THIS WARRANTY**

Wilsonart will provide, at no cost and with delivery prepaid, a Wilsonart® Laminate Sheet to replace the Warranted Product. Wilsonart will not pay for removal of the Warranted Product or for fabrication or installation of the replacement laminate or any other costs. No replacement under the warranty shall extend the Warranty Period.

Any replacement is limited to colors and styles of Wilsonart® Laminate Sheets available at the time of replacement. Exact color matches may not be possible. If the original color or style is no longer available, Wilsonart has the right to substitute another Wilsonart Laminate Sheet of equal or greater value than the Warranted Product.

### **WHAT YOU NEED TO DO**

To make a claim under this warranty, you must contact the Wilsonart Warranty Center at the address listed below before the end of the Warranty Period. You must provide proof of date of purchase, photographs of the Warranted Product and access for inspection for warranty determination by a Wilsonart representative, and thereafter Wilsonart will provide you a determination on your claim.

Wilsonart Warranty Center  
2501 Wilsonart Drive  
Temple, Texas 76504  
877-537-0533... Toll Free

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE EXCLUSIVE LIABILITY OF WILSONART.

THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHETHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD OF THE WRITTEN WARRANTY SET FORTH HEREIN.

WILSONART SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO, OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE PURCHASE. WILSONART'S LIABILITY WILL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE WILSONART® PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

No agent, dealer, employee or representative of Wilsonart nor any installer, fabricator or other person is authorized to modify the warranty in any respect.

The invalidity of all or a part of any of the provisions of the Limited Warranty shall not affect or invalidate any other provision of the Limited Warranty.

For further assistance or questions, contact Wilsonart at the address or telephone number listed above or at [www.wilsonart.com](http://www.wilsonart.com).

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